

Fast Track Underwriting: Customer Medical Questionnaire

Back Problems

Name of customer applying for cover

Date of birth

Application number

Financial Adviser

Guide to filling in this questionnaire

- 1 Make sure you fill in the customer details above.
- 2 You should read the **Important note** below about telling us about relevant information
- 3 Please complete the questionnaire, providing as much details as possible in response to the questions about your medical history.
- 4 Read through the answers you have given and the declaration and sign it, on the last page of this form.



Important note – Telling us about relevant information

Please read the information below carefully – ask your financial adviser if you have any questions.

- When deciding whether to insure you and when setting the terms and premium, we will rely on the information you have given us. You must answer all questions that we ask honestly and with reasonable care. Where we ask you to answer a specific question, the subject matter of the question is material to the risk we are undertaking or the calculation of the premium or both.
- If your answers are not true and complete, we may be entitled to void the policy without return of premium, repudiate liability, treat the policy as if it had been entered on different terms, or limit the amount paid on foot of the contract of insurance. You must tell us all relevant information when answering all of the questions. If you are not sure whether something is relevant, you should tell us anyway. We may also contact you if we need to ask you for further information on your answers or as part of any subsequent claim.
- We will rely on what you tell us and you must not assume that we will automatically confirm with your GP or any other doctor any information that you provide. If relevant, you can consult your GP about the questions on this form, but we cannot cover the cost of your doctors' time. You can provide any highly confidential information direct to our Chief Medical Officer in a sealed envelope and give this to your financial adviser. In these circumstances you must refer to this information when answering your health questions.
- You do not need to tell us about and genetic test (that is, analysis of chromosomes, DNA or RNA to detect genetic abnormalities in individuals) which you may have had. However, you must, where required by our questions, tell us if you are having treatment for or experiencing symptoms of a genetic condition. We may also ask you to give us full information about your family history, including all genetic conditions.
- You must tell us in writing about any change in your answers to any of the questions in this form (for example, in relation to personal medical circumstances or family history or dangerous pursuits you take part in) between the time you apply for cover and the date your application is accepted. Failure to do this may result in a claim being refused.

Back Problems

1 Please give the date when you first had symptoms?

2 Were your symptoms related to any particular cause (for example, a road-traffic accident, work-related, sports-related, a fall, lifting a heavy object, a congenital problem, mechanical problem or other)?

Yes

No

If 'Yes', please give details.

3 Where exactly in your back did you have pain (for example, neck, middle, lower back)? Give details.

4 Did you consult a GP, specialist, any hospital, physiotherapist or a chiropractor?

Yes

No

If 'Yes', please give dates, number of times you went and details.

Dates

Who did you see and details?

Dates

Who did you see and details?

Dates

Who did you see and details?

Dates

Who did you see and details?

5 Were any x-rays, scans or other investigations carried out?

Yes

No

If 'Yes', please give details and the results.

Dates

Details of test done

Results

6 What was the exact diagnosis (for example, lower-back pain, trapped nerve, slipped disc, sciatica, lumbago or other)?

7 What treatment was given or prescribed (for example, medication, exercise, injections, manipulation, physiotherapy, surgery or other)?

8 How long did you have symptoms when it first happened (for example, hours, days, weeks, months or longer)?

Dates

Details of outcomes

9 Have you been unable to carry out your day-to-day activities or off work sick as a result of this problem?

Yes

No

If 'Yes', please give dates and reason.

Dates

to

Details

Dates _____ to _____

Details _____

Dates _____ to _____

Details _____

- 10 Does your condition currently affect your ability to carry out your work or your normal activities (for example, driving, lifting, standing, carrying, bending or childminding)? Yes No

If 'Yes', please give details of how you are affected.

- 11 Have you now fully recovered? Yes No

If 'No', please give details of any ongoing symptoms, including any associated anxiety or depression, how often you suffer pain or other symptoms and how often you see a doctor.

- 12 Do your current symptoms affect any other part of the body (for example, shoulder, neck, hips, legs, knees or problems with passing urine, numbness or tingling in legs, pain on coughing or other)? Yes No

If 'Yes', please give full details.

- 13 Please outline any treatment planned for the future.

14. If there is any other information in relation to this condition which you feel may help us assess your application for cover, you can provide it here.

Doctors and specialists you have seen

Please fill in the name and address of doctors and specialists you have seen.

Names

- 1.
- 2.
- 3.

Addresses

- 1.
 - 2.
 - 3.
-

Further medical information

Please use this space if you need more space to fill in your answers.

Declaration

Please review the answers given in the questionnaire and then read, sign and date this declaration.

I understand and agree that the information I have provided in this questionnaire is material to the decision of Irish Life Assurance plc (Irish Life) to enter into the contract, on the terms and for the calculation of premium and that Irish Life has relied on this information in so doing. My contract with Irish Life comprises the plan schedule, the terms and conditions booklet and any extra rules which Irish Life head office staff may add in writing. I understand that this questionnaire will form part of my application for cover.

I have read and understood the important information about my obligation to answer all questions asked by Irish Life in this questionnaire and in connection with the application and I understand that if I do not answer these questions honestly and with reasonable care, Irish Life will be entitled (depending on the breach) to declare the plan void, refuse my claim, treat my insurance as if it was entered on different terms, or reduce my claim. If this happens, I understand and acknowledge there may be no cover under the plan, Irish Life may not refund my premiums and Irish Life may not pay a claim.

I have read over the answers to all the questions on this form and declare that all answers (including any answers written down for me) are true and complete. I declare that I have answered all of the questions in this form honestly and with reasonable care. I understand that a copy of this completed form is available to me, on request from Irish Life.

I understand that I must tell you in writing about any changes in my answers to any of the specific questions in this form (for example, in relation to personal medical circumstances, family history or taking part in dangerous pursuits) between the time I applied for cover and the date my application is accepted.

I understand that this plan will not start until Irish Life has accepted me for cover and I have paid the first payment

Please sign
and date

Your signature

Date

Please be aware for all signatures typed herein, you are electronically certifying this document, just as if you were physically signing on paper.
