



CLAIMSCARE

LIFE INSURANCE - IRISH LIFE RETAIL CLAIMS 2016

€113.6 million

Amount we paid out in claims

€66,880

Average claim we paid

64 years

Average age of adults who claimed

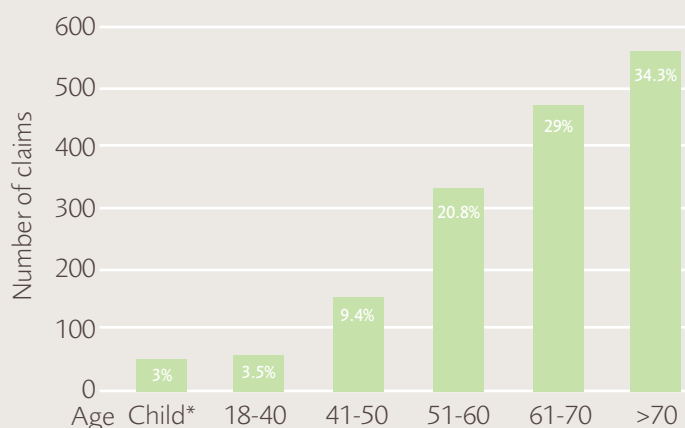
1699

Number of claims paid

17 years

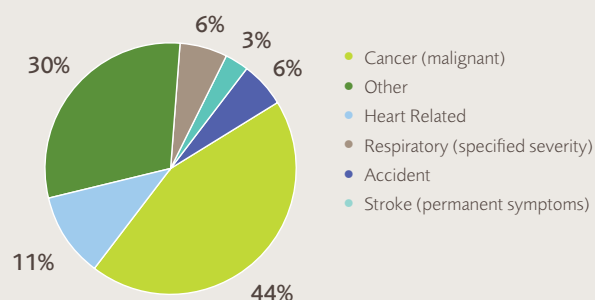
Average time plan in force when claimed

AGE OF CUSTOMERS WHO HAVE CLAIMED



* Important: This is an extra benefit associated with children's cover, for further details please see the relevant product booklet.

ANALYSIS OF LIFE INSURANCE CLAIMS PAID



A SAMPLE OF CLAIMS PAID BY IRISH LIFE IN 2016

Age	Cause of claim	Benefit Paid	Duration of cover to date of death
36	Malignant cancer - breast	€52,000	8 months
38	Cancer - Non Hodgkin's disease	€151,000	11 months
42	Stroke (permanent symptoms)	€245,000	11 years
45	Heart attack (definite diagnosis)	€132,500	10 years
53	Malignant cancer - prostate	€240,000	10 years
58	Malignant cancer - lung	€1,500,000	8.5 years
59	Coronary Thrombosis	€49,000	12 weeks
60	Heart attack (definite diagnosis)	€1,400,000	9 years



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SPECIFIED ILLNESS COVER - IRISH LIFE RETAIL CLAIMS 2016

€53.6 million
Amount we paid out in claims

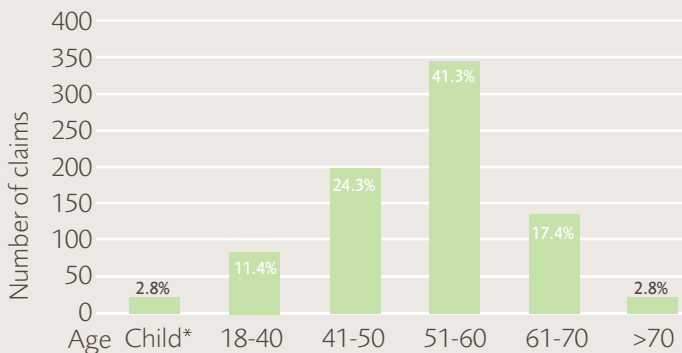
861
Number of claims we paid

€62,229
Average claim we paid

12 years
Average time plan in force when claimed

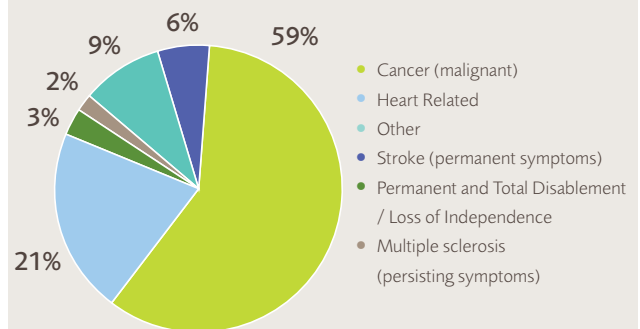
53 years
Average age of adult claims

AGE OF CUSTOMERS WHO HAVE CLAIMED



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ANALYSIS OF SPECIFIED ILLNESS COVER CLAIMS PAID



A SAMPLE OF CLAIMS PAID BY IRISH LIFE IN 2016

Age	Cause of claim	Benefit Paid	Duration of cover to date of diagnosis
37	Malignant cancer - thyroid	€69,600	29 weeks
39	Malignant cancer - colon	€70,000	5 years
40	Malignant cancer - breast	€442,000	7.5 years
45	Multiple sclerosis (MS) - with persisting symptoms	€80,000	12 years
46	Motor Neurone Disease - resulting in permanent symptoms	€91,000	16 years
51	Parkinson's Disease - (idiopathic) resulting in permanent symptoms	€981,400	13 years
54	Malignant cancer - skin	€35,000	5 weeks

Terms and conditions apply, please refer to the relevant product booklet for a full list of conditions covered.